

CONNECT Specialist – NEW HIRE INCENTIVE PLAN

The Healthy Start Coalition of Flagler and Volusia Counties is a non-profit organization striving to unite people and resources at the local level to meet the needs of pregnant women, infants, young children, and their families.

Healthy Start Coalition FV offers full-time employees:

- An atmosphere of respect and appreciation, where a healthy work/life balance is encouraged
- Premium Health & Life Insurance – with an option that is 100% paid by Coalition
- Generous paid time off including holidays, vacation time & sick leave
- 401(k) Retirement Plan

This position has a New Hire Incentive of up to \$1040 in the first six months based on performance outcomes.

The CONNECT Specialist functions as an integral part of the Healthy Start Team with the primary purpose of contacting pregnant women, postpartum women, and families of children under the age of three to assess risk factors that may lead to poor pregnancy outcomes and/or poor developmental outcomes. This position works in partnership with the client or family in providing information and linkage to programs and resources to address risk factors identified by a risk screen or referral.

ESSENTIAL FUNCTIONS/DUTIES

1. Attempt to engage potential clients in the CONNECT/Coordinated Intake & Referral (CI&R) system of care.
2. Verify completion of a risk screen or referral.
3. Conduct Initial Intakes, including attempts to contact, to assess clients' service needs. Travel to attempt to contact clients in the service area of Volusia and Flagler Counties as assigned.
4. Link and refer clients to appropriate services and community resources based on the identified service needs and risks.
5. Provide relevant information to clients about breastfeeding, health care options, parenting education, preventative health education, and child development.
6. Provide navigation assistance for families to find health insurance and health care services that include prenatal care, pediatric care, primary care, and family planning.

7. Connect families to online community providers that include United Way 211 for resource information, Career Source for resume support, Early Learning Coalition for childcare assistance and Homeless Coalition of Flagler/Volusia for housing.

8. Ensure that all required documentation is typed and submitted in a timely manner into the Well Family System.

EDUCATION/QUALIFICATIONS/COMPETENCIES/SKILLS AND ABILITIES

Education:

Minimum of two (2) years of college. Undergraduate Degree in Social Sciences, Social Work, or health-related field such as nursing, health education, health planning, or health care administration from an accredited four (4) year college or university preferred.

Qualifications:

A minimum of three (3) years of public health/maternal-child health experience (with 2 years of college); OR Licensure as a Registered Nurse and minimum of three (3) years public health/maternal-child health experience (with Associate's Degree); OR Licensure as a Licensed Practical Nurse with a minimum of four (4) years of public health/maternal-child health experience (with Associate's Degree).

- Knowledgeable in current principles and practices related to Healthy Start Standards and Guidelines and Risk Appropriate Care.
- Knowledge of community resources and available maternal-child program services for at-risk pregnant and interconception women, infants, young children, and their families and procedures for accessing resources.
- Knowledge of maternal and child health principles, child abuse or neglect indicators, home environment and safety assessment.
- Knowledge and adherence to pregnancy and postpartum non-directive information and counseling for prenatal care and delivery, infant care, adoption, and pregnancy termination options.

Bilingual in Spanish and English is a plus.

Computer Skills:

- Intermediate proficiency in MS Word
- Beginner proficiency in MS Excel
- Beginner proficiency in MS Outlook
- Intermediate typing proficiency

- Proficiency in utilizing web-based data systems and applications

Complete job description is available by request.

Please send resumes and cover letters to hr@healthystartfv.org